# **STATUS OF IMPLEMENTATION** FY 2021 Programs and Projects

Second Quarter

# Office: PROFESSIONAL REGULATION COMMISSION

		Phys	sical Reports		Fina	ncial Report	
Programs and Projects	Performance Indicators	Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
PROFESSIONAL	Outcome Indicators						
LICENSURE PROGRAM	Percentage of graduates in all certificate courses given professional certification	56%	60.85%				
	Output Indicators						
	Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100% pf 16,352		227,531,077.71	47,189,315.14	
	Percentage of test items prepared/formulated/peer reviewed by the Professional Regulatory Boards	99%	100%		748,121,716.48	182,140,284.46	
	Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results	100%	100%		26,674,961.32	9,151,261.69	
PROFESSIONAL	Outcome Indicators						
REGULATION PROGRAM	Percentage increase in number of professionals registered under various mutual recognitions arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	6%	1.08%		31,529,831.54	799,922.02	
	Percentage of cases resolved within three (3) months	8%	7%				
	Output Indicators						

Annex C

		Physical Reports			Fina	Incial Report	
Programs and Projects	Performance Indicators	Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
	Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed time frame	100%	100% of 6,684		119,663,213.71	33,249,191.38	
	Percentage of complaints with investigations conducted	100%	100% of 10		45,328,084.83	20,036,583.55	
	Number of institutions and establishments where professionals are employed that are inspected and monitored	1,170	-		78,535,412.36	27,030,534.14	
PROFESSIONAL	Outcome Indicators						
DATABASE MANAGEMENT	Percentage reduction of process cycle time of frontline services upon conversion to online services	96%	96%				
PROGRAM	Output Indicators						
	Percentage increase in the number of applicants and professionals provided with online services	33.72%	39.2%		121,443,855.15	15,921,071.01	

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#### QUARTERLY STATUS OF MAJOR PROGRAMS/PROJECTS IMPLEMENTATION

Sector Outcome : Organizational Outcome : Income-earning ability increased

Highly ethical, globally competitive and recognized Filipino professionals ensured

OFFICE/ DIVISION	PROGRAM/ PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT (2 <sup>nd</sup> QUARTER)
PRB Secretariat Division	Continuing impact assessment of Professional Regulation Commission/ Professional Regulatory Boards (PRBs) rules and procedures	This refers to the continuous review and impact assessment of rules and procedures, and existing professional regulatory laws to ensure compliance with the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 (RA No. 11032)	Reviewed and drafted: 1. Professional Regulatory Laws (PRLs) 2. Code of Ethics and Technical Standards 3. Policy and Procedures Issuances Other regulatory policies of the different professions	By the end of December 2021	<ul> <li>PRC</li> <li>Guidelines in the Submission of Certification, Authentication and Verification Issued by the Commission on Higher Education</li> <li>Interim Guidelines on the Conduct of Hearings and Administrative Proceedings via Videoconferencing, and other Processes Incidental thereto</li> <li>Internal Procedures in the Formulation and Implementation of the Career Progression and Specialization Program</li> <li>Advisories on the Suspension of Services</li> <li>Updated Template of the Report on the Conduct of Licensure Examination and Submission of Licensure Examination- Related Reports</li> <li>Expanded Maternity Leave; Paternity Leave; Adoption Leave; Medical Certificate for Leave Form; New Application for Leave Form; Notice of Allocation of Maternity Leave Form</li> <li>Ensuring Compliance with Health and Safety Protocols During the State of Public Health</li> </ul>



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					<ul> <li>Emergency including Guidelines on Temporary Closure Office Premises</li> <li>Revised Professional Qualification Code (PhQuar Code)</li> <li>Resolution Expressing Support to Eastern Regional Organization for Planning and Human Settlements (EAROPH)</li> <li>Guidelines and Procedures for the Engagement or Hiring of Individual Job Order (JO) Personnel in the Regional Offices (Ros)</li> <li>Establishing an Internal Feedback Mechanism and Adopting the Corresponding Feedback Form for All PRC Offices</li> <li>Inclusion of the Philippine Identification Card (PHILID) as Competent Proof of Identity for All PRC Transactions</li> <li>Adopting and Imposing the Execution of Affidavit of Non-Disclosure with Undertaking</li> <li>Guidelines on the Bonding of PRC Accountable Officers/Employees</li> <li>Assistance to Frontliner-Professionals and Overseas Filipino Professionals</li> <li>Reiterating Strict Compliance and Adherence to the Rules and Regulations on the</li> </ul>



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					<ul> <li>Prescribed Period of Submission of Application for Leave of Absence</li> <li>PRBs <ul> <li>Revising the Subjects and its Relative Weights in the Licensure Examination for Criminologist</li> <li>Updating the Practical Phase of the Board Licensure Examination for Dentists (BLED) and Prescribing Guidelines therefor</li> <li>Prescribing Guidelines in the Conduct of Practical Performance Test of the Optometrists Licensure Examination</li> <li>Implementing Guidelines on the Issuance of Special/Temporary Permits Pursuant to Sections 23 and 24, Republic Act No. 9646, Otherwise Known as the "Real Estate Service Act of the Philippines"</li> <li>Resolution to Make an Official Representation with the Office of the President of the Philippines for the Signing of a Presidential Proclamation Declaring the Period March 17,2022 to March 17, 2023 as the Centenary Year of the Accountancy Profession and the Board of Accountancy and the Adoption of the</li> </ul> </li> </ul>



OFFICE/ DIVISION	PROGRAM/ PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT (2 <sup>nd</sup> QUARTER)
					Centennial Logo and Theme for its Year-Long Anniversary Celebration Guidelines in the Conduct of Refresher Course as a Requirement Under Section 14, Rule II of Republic Act No. 11131 and Its Implementing Rules and Regulations Guidelines on the Evaluation and Granting of CPD Credit Units to Registered and Licensed Professionals who provided Essential Services During the State of Public Health Emergency due to Corona Virus Disease 2019 Pursuant to Commission Resolution No. 1239 (S.2020) Radiologic Technologists Electrical Engineers Nutritionist-Dietitians Guidelines on the Evaluation and Granting of CPD Credit Units to Activities under Informal Learning and Professional Work Experience including activities undertaken during the State of Public Health Emergency due to Covid-19 Crisis that may earn CPD Credit Units Radiologic Technologists



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Affairs Office Fra (IAO) Co	Philippine Qualification Framework (PQF) and Continuing Professional Development (CPD)	The Commission is one of the agencies mandated under RA No. 10968 or the Philippine Qualifications Framework (PQF) Act to be responsible for the international alignment of the PQF with the qualification frameworks of other countries or regions and to provide technical assistance on the establishment of Career Progression and Specialization Program (CPSP).	Provided administrative support to concerned Office/PRB in the consultation meetings, dialogues, and referencing activities of qualification framework and CPSP-CATS Committees, CPSP-CATS Program Management Committee in drafting/finalization of Professional Qualification Titles.	•	<ul> <li>Nutritionist<sup>-</sup>Dietitians</li> <li>Provided administrative support to PRBs, CPSP-CATS Committees, CPSP-CATS Program Management Committee in conducting consultation meetings and drafting/finalization of Professional Qualification Titles:         <ul> <li>13 April 2021- CPSP-CATS Program Management Committee</li> <li>21 April 2021- CPSP-CATS Program Management Committee</li> <li>21 April 2021 CPS guidance and Counseling Basic Orientation</li> <li>22 April 2021-Senate hearing on the amendment of CPD Bill</li> <li>23 April 2021-Meeting with the PRBs for Fishery, Geology and Master Plumber on their CPSP</li> <li>28 April 2021-Inception Meeting for the CPSP-CATS Pilot Program</li> <li>28 April 2021-CPSP-CATS PMC meeting</li> <li>03 May 2021-CPSP-CATS Committee of Dentistry</li> <li>05 May 2021-Meeting with Engineering Cluster on CPD and CPSP</li> <li>17 May 2021-Meeting with the PRB of Medicine and PMA in preparation for the</li> </ul> </li> </ul>



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					<ul> <li>consultation meeting with specialty societies and specialty boards</li> <li>19 May 2021-Consultation Meeting with the Specialty Societies of Professional Teachers and, Real. Estate Service and Social Work</li> <li>20 May 2021-Meeting with the CPSP-CATS Clearing House Committee</li> <li>21 May 2021-Meeting with the PRB of Medicine on the CPSP</li> <li>21 May 2021-Meeting with Comm. Yolanda Reyes, Atty. Lovelika Bautista, Atty Maria Liza Hernandez and Ms. Pearl Po on updates on the CPSP guidelines</li> <li>21 May 2021-Meeting on the Career Progression of the Agricultural and Biosystems Engineering</li> <li>24 May 2021-Meeting with the PRB of Medicine on the CPSP with Ms. Pearl Po and Hon. Carfredda Dumlao</li> <li>24 May 2021-Meeting with the PRB of Dentistry and CPSPCATS Committee of Dentistry</li> <li>26 May 2021-CPSP-CATS Committee for Criminology</li> </ul>



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					<ul> <li>26 May 2021- 5th CPSP CATS Committee for Librarians Meeting</li> <li>31 May 2021-Meeting with the CPSP-CATS PMC</li> <li>01 June 2021-Meeting with the PRB of Chemistry on CPSP</li> <li>03 June 2021-Consultation Meeting with Engineering and Health Clusters on the CPSP</li> <li>04 June 2021-Consultation Meeting with BES and Technology Clusters on the CPSP</li> <li>21 June 2021-CPSP-CATS Committee of Dentistry</li> </ul>
			<ul> <li>Finalization of guidelines on the implementation of CPSP-CATS:</li> <li>Accreditation of Specialty Societies</li> <li>Recognition of Qualification Titles</li> </ul>		<ul> <li>Accreditation of Specialty Societies</li> <li>The CPSP-CATS Review Committee already endorsed to the Commission the final draft Resolution on the Guidelines on the Accreditation of Specialty /SubSpecialty Societies/ Specialty Organization/ Specialty Group of Identified Qualification Title of the Profession</li> <li>Recognition of Qualification Titles</li> <li>Four (4) resolutions on the Guidelines on the Creation of the Professional Qualification</li> </ul>



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					Titles were already approved by the Commission (Dentistry, Electrical Engineering, Mechanical Engineering and Electronics Engineer). In the said resolutions, fifteen (15) Professional Qualification Titles (PQTs) have been approved by the Commission
					<b>Breakdown:</b> 12 PQTs – Dentistry 1 PQTS – Electrical Engineering 1 PQTs – Mechanical Engineering 1 PCTs – Electronics Engineering
					<ul> <li>The rest of the PRBs are currently crafting their professional qualification titles</li> <li>With regard to the draft resolution on the Guidelines on the Recognition of Specialists, the final draft resolution has been already endorsed by the CPSP - CATS Review Committee to Oversight Commissioner for consideration. The said draft shall be used as template by the PRBs in drafting their respective Resolution. Once approved, the pending applications will be processed.</li> </ul>



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			Creation of CPSP-CATS Committee for each of the regulated professions		<ul> <li>Creation of CPSP-CATS Committee for each of the regulated professions</li> <li>Due to clarifications posed by Comm. Cueto to the CPSP-CATS Review Committee on the documentary requirements to be complied with by the nominees to the CPSP-CTAS Committee in relation to Resolution No. 1262, s. 2020 (Creation of the Career Progression and Specialization Program and Credit Accumulation and Transfer System Committee for Each of the Regulated Professions), the said resolution is being amended. Once approved, the pending applications will be processed.</li> <li>The document is now with the CPSP-CATS Clearing House Committee for comments.</li> </ul>
	ASSISTING PRBs IN MUTUAL RECOGNITION AGREEMENTS (MRAs) AND MUTUAL RECOGNITION PROFESSIONAL QUALIFICATIONS (MRPQs)	The Commission and the PRBs will continue to actively participate in negotiations and review of bilateral/multilateral arrangements in order to promote and facilitate borderless practice of professions. Conduct of	<ul> <li>Meetings attended/ participated/ conducted/ provided 100% technical and administrative support for mutual recognition of professional qualification to concerned PRB as scheduled</li> </ul>	Year round	The IAO conducted an orientation on ASEAN Trade in Services Agreement to selected PRBs on 21 April 2021. The IAO participated and rendered assistance to the PRBs in in attendance in the 98 <sup>th</sup> Meeting of the Coordinating Committee on Services and related Meetings held on 7-24 June 2021 via Bluejeans.



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		consultations, meetings, and other fora will also be pursued. This also includes the processing of certificates, permits, as well as applications for ASEAN Chartered Professional Engineer, ASEAN Architect, ASEAN Chartered Professional Accountant, Nurses, Medical and Dental Practitioners, pursuant to Philippines' commitment in MRAs.			<ul> <li>The IAO also participated and rendered technical and administrative assistance in various meetings related to MRA/MRPQs and/or with submission of reports within the set timeline.</li> <li>Consultation meeting on the Online System for ACPE, AA, ACA on 6 April 2021</li> <li>High-Level Dialogue Forum and Launching Ceremony of the Comparative Study Report on Laws and Policies in the Management of Migrant Workers in ASEAN on 20 April 2021</li> <li>Small Group Meeting on Trade in Services Data on 26 April 2021</li> <li>Consultation meeting with PRBMOT on the MOU between PRC and HDOH on 3 May 2021</li> <li>Information Session on Enhancing the Utilization of ASEAN MRAs and the Role of the Fourth Industrial Revolution (IR) 4.0) in Facilitating Cross-border Mobility in Professional Service on 26 May 2021</li> <li>2<sup>nd</sup> meeting of the Philippine Working Group on Services for the ASEAN Plus Dialogue Partners Trade in Services (PH-WGS) on 28 May 2021</li> </ul>



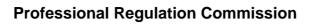
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					<ul> <li>Updates on the MOU between PRC and HDOH on 3 June 2021</li> <li>Clarificatory meetings with the Philippine schools offering Medical Technology Program re: MOU with HDOH on 28-30 June 2021</li> </ul>
					<ul> <li>Furthermore, the IAO participated in the following inter-agency consultation meetings:</li> <li>Proposed PH-Iran MOU Consultation Meeting on 20 April 2021</li> <li>Preparatory meeting to the forthcoming 7<sup>th</sup> Joint Committee Meeting (JCM) on the Triple Win Project on 6 and 22 April 2021 and 7 May 2021</li> <li>2<sup>nd</sup> Bilateral Technical Working Committee (BTW) meeting on the Proposed PH-Iran MOU on Labor Cooperation on 6 May 2021</li> <li>7<sup>th</sup> JCM on Triple Win Project on 12 May 2021</li> <li>Partnership with Cambridge Assessment meeting on 20 May 2021</li> <li>1<sup>st</sup> TWG meeting with Germany and DOLE on New Skills on 15 June 2021</li> <li>Consultative meeting on the Review of the Draft AO on the Management of International</li> </ul>



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					<ul> <li>Health Emergency Response Teams on 16 June 2021</li> <li>Moreover, the IAO prepared/ formulated/ reviewed the following: <ul> <li>Response on the Survey concerning the APEC Services Competitiveness Roadmap Mid-Term Review (ASCR MTR)</li> <li>Inputs on reference paper for a possible ASEAN-Canada FTA (ACANFTA)</li> <li>Confirmation of New offer/s for the 10<sup>th</sup> Package of Commitments under the ASEAN Framework Agreement on Services (AFAS)</li> <li>Inputs on Potential Areas of Cooperation for ASEAN-France and ASEAN-Italy Development Partnership</li> <li>Inputs/ Queries on Australia's Options Paper on the relationship between the ANNZFTA Services and Investment Chapters</li> <li>Inputs on ASEAN Committee on the Implementation of ASEAN Declaration on the Protection and Promotion of the Rights of Migrant Workers (ACMWs) Self-Assessment of the ASEAN Forum on Migrant Labor (AFML)</li> </ul> </li> </ul>



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					<ul> <li>Inputs on Philippines regular report on Nursing Personnel, 1997 (.149)</li> <li>Inputs on the ILO Convention on Migrant Workers (supplementary provisions) 1975 (c143)</li> <li>Inputs on Agreement between the Philippines and Germany on the Authorization to Engage in Gainful Occupation for Members of the Families of Members of a Diplomatic Mission or Career Consular Post or a Mission to an International Organization in the Receiving Sate</li> <li>Inputs for the 6<sup>th</sup> ASEAN-Norway Joint Sectoral Cooperation Committee Meeting</li> <li>Inputs/ Comments on the latest draft of the PH-Iran MOU on Labor Cooperation</li> <li>Inputs and comments on the revised Schedule of Commitments under the ASEAN Agreement on the Movement of Natural Persons (AAMNP)</li> <li>Inputs on the draft PH Transparency List and Consolidated Reservation List (RL) for Services and Investment</li> <li>Inputs on PH Initiatives undertaken to address brain drain</li> </ul>





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					<ul> <li>Inputs/ recommendation on maintain or increasing the deployment cap for health workers and other related health occupations</li> <li>Facilitated the conduct of the following coordination/ consultative meetings with the PRBs and stakeholders in view of establishing instruments for mutual recognition of professional qualifications:</li> <li>PRB for Librarians on 16 and 21 April 2021, 14 and 28 June 2021 (Coordination meetings are undertaken with the stakeholders relative to the conduct of the part 2 of the Librarians Converge with ASEAN Region, with the end in view to harmonize the qualifications and establish mutual recognition agreements)</li> <li>PRB of Architecture (9<sup>th</sup> APEC Architecture Central Council Meeting) on 26 April 2021, 7 and 14 May 2021, and 28 May 2021. Special Council Meeting (Coordination meetings are undertaken with partner agencies, such as CHED and UAP to put in place the necessary preparations for the Philippine hosting of the 9<sup>th</sup> APEC Architect Central Council Meeting. This meeting is on a rotational basis among APEC members economies)</li> </ul>



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			<ul> <li>Number of registered         <ul> <li>ASEAN</li> <li>Chartered</li> <li>Professional Engineers</li> <li>ASEAN Architect</li> <li>ASEAN CPA</li> <li>Nursing Services</li> <li>Medical Practitioners</li> <li>Dental Practitioners</li> </ul> </li> </ul>		<ul> <li>Prepared guidelines for the conduct of the online ACPE Conferment and ASEAN CPA Conferment Ceremony for integration in the LERIS</li> <li>Facilitated and led the conduct of online ACPE Conferment on 30 April 2021</li> <li>Total number of registered applications:         <ul> <li>AA – 9</li> <li>ASEAN CPA – 11</li> <li>Medical Practitioners – 2</li> </ul> </li> </ul>
			Number of Special Temporary Permits (STP) and Temporary Training Permits (TTP) processed and issued		For the 2 <sup>nd</sup> Quarter, three (3) applications for STPs were issued, while three (3) TTPs were issued
Continuing Professional Development		The Continuing ProfessionalDevelopmentProgramManagementCommittee(CPD-PMC)shallundergo	Number of conducted orientation on CPDAS updates.	By the end of December 2021	Conducted four (4) orientations on CPDAS updates: • CPDAS Orientation for Geodetic Engineers;



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Division (CPDD)		on the implementation of the computerized CPD Accreditation System (CPDAS) to streamline its operation of providing CPD units for professionals and CPD providers from the comfort of their homes and			<ul> <li>Online Conference/ Dialogue with the Training Directors/ Officers from the Accredited CPD Providers of Real Estate Service;</li> <li>Orientation on CPDAS Usage for Monitors for Professional Teachers;</li> <li>Virtual Seminar Workshop of CPD Council of Midwifery</li> </ul>
		workplaces.	Number of processed and accredited application for CPD Providers and Programs processed through CPDAS		Accredited 143 CPD Providers and 3,173 CPD Programs. Approved 1,522 applications for Crediting of Activities that did not go through the CPD Council for accreditation
			Conduct of meetings for the drafting of CPS Guidelines		Conducted four (4) meetings for the drafting of CPS Guidelines
			Monitoring of the CPD programs and activities		Monitored one hundred seven (107) CPD programs and activities
					In addition, the following activities were also undertaken:
					<ul> <li>Six (6) regular and special meetings of the CPD Program Management Committee</li> <li>One (1) CPD Review Committee meeting</li> </ul>



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					<ul> <li>One (1) meeting of the Committee on Online Activities and other Internet-Based Platforms</li> <li>Eight (8) regular and special meetings of the Monitoring and Evaluation of the Implementation of Accredited Programs Committee</li> <li>Eight (8) of the Committee Establishing the CPD Council Secretariat Office</li> <li>One hundred ninety-four (194) regular and special meetings of CPD Councils</li> <li>Two (2) regular meeting of CPD Secretariat and CPD Focal Persons in the Central and Regional Offices</li> </ul>
Legal Service (LS)	Strengthening the Commission's quasi- judicial function	The Legal Service shall continue to embark on the Case Decongestion Project (CDP) through the streamlining of procedures and the hiring of more lawyers to conduct hearings, draft orders resolutions and decisions and provide other forms of legal assistance to the Commission and the Boards.	within three (3) months Number of cases with draft orders of dismissal and decisions	Year round	A total of sixteen (16) cases had been resolved/closed. One hundred fifty-seven (157) orders of dismissal and decisions have been drafted for the 2nd quarter of 2021. The Commission has engaged the services of eleven (11) Hearing Officers for the Case Decongestion Project (CDP).



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			Number of complaints received and investigation conducted		The Legal Service received a total of fifty-five (55)complaintsandconductedten(10)hearings/investigations.Continuousmeeting/orientationandimplementationof the conduct of hearing via
					videoconferencing and other related proceedings.
		The Records Management System (RMS) and Legal Management and Information System (LMIS) will be implemented to preserve the case records and to have ready access to the same.	Number of case folders encoded in the system	Year round	The Legal Service continues to update its inventory of cases folders, in coordination with the ARD. System enhancement completed last May 2021. Encoding will resume upon hiring of adequate number of personnel.
		Immersion of lawyers and staff to extensive training in conciliation/mediation, mock trials, drafting of decisions and other pleadings will be pursued.	Number of cases disposed through mediation	Year round	For the 2 <sup>nd</sup> quarter, the Legal Service conducted fifty-eight (58) mediation conferences. While ten (10) cases were disposed through mediation in the Regional Offices.
Licensure Office	Supporting the PRBs in licensure, disciplinary, accreditation, and visitorial functions	The Commission under its Licensure Programs aims for the migration of the paper-based licensure examination to a full	Number of examinations conducted	Year round	Five (5) licensure examinations (Pharmacists [2], Radiologic Technologists, X-ray Technicians, Naval Architects & Marine Engineers) were conducted and administered for the 2 <sup>nd</sup> quarter with 5,564 examinees



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Accreditation and Compliance		computer-based type of examination through a cloud-based platform. Through this, the Commission can reduce its expenditures on physical proctoring, venue-rentals, and other human resource and logistical related costing. A revised guidelines on the conduct of inspection and monitoring of higher	<ul> <li>Number of examinees tested</li> <li>Issuance of the revised guidelines on the conduct of inspection and monitoring of</li> </ul>	By the end of 2021	In April and May 2021, meetings were conducted for the legal scrubbing of the draft guidelines and routed the clean copy of the guidelines to the
Division (ACD)		educational institutions and establishments will be issued to respond to the current time.	higher education institutions/ establishments with integrated procedure on the use of virtual platforms Number of certifications issued		<ul> <li>PRBs and ROs. While in June 2021, the ACD collated and discussed the comments of PRBs and ROs for consideration in the final copy of the guidelines</li> <li>The ACD in coordination with the PRBs processed and issued the following certification:</li> <li>Accreditation – 479</li> </ul>
Public	Provide proactive	In support to the	Publishes 100% all requested	Year round	<ul> <li>Compliance – 34</li> <li>Authority to Operate – 26</li> <li>Published 100% of all requested fifty-one (51)</li> </ul>
Information and Media	measures for public assistance and	Commission's thrust in delivering service	articles, announcements,		announcements, fifty-two (52) advisories and ten (10) news articles for the 2 <sup>nd</sup> Quarter through the



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Relations Units (PIMRU)	information, including social media	excellence to all its stakeholders with utmost professionalism, responsibility, and credibility, all relevant, accurate and reliable	per month through the Commission's website, official Facebook page and Twitter handle within the standard timeframe.		Commission's website, official Facebook Page and Twitter Handle.
		information on Commission's ongoing programs, projects, and services, shall be disseminated through the use of the official website and social media.	Responds 100% to inquiries and concerns posed by the transacting public through phonecalls, email, Commission's official Facebook page, and Twitter handle, within the standard timeframe.		Responded 100% to two thousand three (2,003) emails, four thousand six hundred sixty-three (4,663) Facebook messages, eighty-three (83) Facebook comments, five hundred twelve (512) Twitter queries, and forty-four (44) phonecalls.
			Maintain an increase of engagement rate at the Commission's Youtube account.		Maintained an increase of subscribers by 3.56% in April, 2.44% in May and 11.12% in June
			Provides maximum assistance to the Commission in the conduct of media interview, TV appearance, and/or radio		Provided maximum assistance to the Commission in handling three (3) media interviews:
			guesting		<ul> <li>Every Sunday of June 2021 DOLE DXKR – Radio Mo Nationwide Koronadal: DOLE: It's More Than Jobs</li> </ul>



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					<ul> <li>12 June 2021 – Chairman Teofilo S. Pilando, Jr. in DZBB: Oh! My Job</li> <li>June 18, 2021 – Chairman Teofilo S. Pilando, Jr. Pilando, Jr. in DZBB: Oh! My Job</li> </ul>
			Provided maximum assistance in handling the coverage of the official activities of the Commission within the standard timeframe		Provided maximum assistance in handling the coverage through photo and video documentation of twenty-two (22) official activities of the Commission
			Prepares and updates the Commission's Annual Communication Plan		Submitted the approved 2021 PRC Communication Plan to DOLE-IPS on 08 February 2021
			Administer and monitor the Client Relationship Management System (CRMS)		Submitted evaluation report on 29 March 2021 and another report on 07July 2021 to ICTS- SDMD
			Prepares informational and promotional materials in various formats such as audio/visual presentations, as		Submitted 1 <sup>st</sup> semester status report to Administrative Service pursuant to PRC Resolution No. 1277 s. 2021
			may be required by the Commission		Extensively and collectively promoted the PRC's 48 <sup>th</sup> Founding Anniversary and PRC Week 2021 and other relevant activities through the preparation of seven (7) audio/visual



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			Publish PRC annual journal/newsletter		presentations, sixty-three (63) infographics and ten (10) news articles Initial lay-out shall be presented by the 3 <sup>rd</sup> quarter
Information and Communicatio n Technology Service (ICTS) Licensure Office	Computer-Based Licensure Examination System (CBLE)	This is an automated examination system that can be used to conduct computer-based licensure examinations. It aims to reduce the need for the usual requirements for a traditional pen-and-paper test (PPT) and to fast track the releasing of examination results immediately after the last subject of any licensure examination.	Conceptualized, developed and implemented CBLE	By the end of December 2021	of CY 2021 For finalization of Terms of Reference by the CBLE Committee and TWG
ICTS	Database Cleansing and Management	This project aims to cleanse the Professional Database from unused database structure and redundant information. It will also ensure that all database is secured and the threat surface of all PRC database are reduced or eliminated,	100% Deployed	By the end of December 2021	Finalization of Terms of Reference



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		as well as ensure the reduction of downtime if the main LERIS database should fail in case of any system failure or natural disaster.			
ICTS	Procurement and Asset Management System	It is an integrated and efficient system that manages and monitors all PRC assets (land, buildings, office equipment, office supplies and materials and other consumables) from procurement planning to disposal. This will also provide various systems interfaces with all related systems to ensure accuracy and consistency in recording and monitoring of all PRC assets and properties.	100% developed, deployed and implemented	By the end of December 2021	Procurement Module Preparation/ Approval of PPMP/APP – 95% developed Asset Management Module – 80% developed
ICTS	HRMIS- Payroll System	The system shall be set-up according to the existing payroll policies. Payroll details, including but not limited to monthly salary, allowances and loan	100% developed, deployed and implemented	By the end of December 2021	For rebidding



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		deductions, shall be imported to the system. In addition, the system shall enable the setting-up of additional parameters for other payroll factors and deductions.			
		Payroll details set-up Monetization, Incentives and Bonuses Set-up Deduction Set-up Government table and remittances			
ICTS	Online Real Estate Salespersons/ Medical Representatives Accreditation System	A web-based system with an appointment system that provides 24/7 services and processes the application and accreditation and renewal of accreditation cards of Real Estate Salespersons and Medical Representatives.	100% developed, deployed and implemented	By the end of December 2021	Ongoing development – 50% developed
ICTS	Online ASEAN Chartered Professional Engineer (ACPE), ASEAN Chartered	A web-based system with an appointment system that provides 24/7 services and processes the application	100% developed, deployed and implemented	By the end of December 2021	100% developed, tested and deployed last May 3, 2021



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	Professional Accountant (CPA), and ASEAN Architect (AA) Application/ Registration System	and registration of ACPE, ASEAN CPAs and ASEAN Architects.			
Archives and Records Division	Interactive Archival Storage and Retrieval of Records System	This system aims to improve management and archiving of records through information technology with intelligent document recognition. T will replace the existing Central Records Management Information System (CRMIS) and is expected to greatly enhance and facilitate access to information particularly for verification and validation prior to making a decision or completing a transaction with stakeholders.	11,195,090 pages of permanent records digitized	By the end of December 2021	<ul> <li>100% developed and partially deployed to the different offices/divisions: <ul> <li>Legal Service – fully deployed</li> <li>HRDD – fully deployed</li> <li>ARD – fully deployed</li> <li>Rating Division – fully deployed</li> <li>PRD – fully deployed</li> <li>PRC NCR – for deployment</li> <li>Other Central and Regional Offices – for deployment on the 3<sup>rd</sup> and 4<sup>th</sup> quarter – awaiting for the release of PRC Resolution</li> </ul> </li> <li>On the digitization of permanent records (groomed, cleansed, paginated, scanned, quality controlled and OCRed): <ul> <li>COS &amp; CON – 783,723 pages (78.78%)</li> <li>201 Files – 74, 102 pages (13.19%)</li> <li>TOR &amp; ML) – 456,367 pages (72%)</li> <li>PERRC – 364,906 pages (11.64%)</li> </ul> </li> </ul>



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PRC Cebu PRC Davao General Services Division	Property and Infrastructure	The Commission shall continue to invest in the needed equipment, furniture, and other assets in line with the thrust to improve the working environment, and in view of the construction of new PRC building in the cities of Pasay City, Cebu, and Davao.	Procurement of needed equipment/furniture for Regional Offices Procurement and installation of Fire Detection and Alarm System	4 <sup>th</sup> quarter	60% of equipment/ furniture procured as of 2 <sup>nd</sup> quarter of 2021 Additional revision on the Terms of Reference
General Services Division		Acquisition of new and replacement of old and defective office equipment and property in the Central and Regional Offices will also be undertaken to increase employees' working productivity.	air conditioning units	1 <sup>st</sup> Quarter 3 <sup>rd</sup> Quarter	New air conditioning units were installed in the Central Office by the end of 2 <sup>nd</sup> quarter Still for posting, authorization to use the continuing funds was obtained in June The phones were installed and tested, while the subscription for the ISDN line is being processed by BAC.
PRC Tuguegarao		Improvement of building and putting up of additional facilities/ structures in PRC Offices in Tuguegarao and Legazpi will also be undertaken.	Construction of PRC Tuguegarao Testing Center Installation of covered walk Building and other structures of PRC Tuguegarao building	2 <sup>nd</sup> Quarter	Awaiting for the fund from the DPWH-CTDEO For the covered walk and other building improvements, DPWH RO2 already awarded the contract to the winning bidder



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PRC Legazpi			Additional furniture and fixture, equipment and other furnishings for the for the full operationalization of the testing center		100% completion of new PRC Legazpi Testing Center – Phase 1 and purchased stacking chairs and exam table Ongoing-proposal for the construction of PRC Legazpi Testing Center Phase 2 c/o DPWH
Human Resource Development Division (HRDD)	Completing the Reorganization of the Commission	The filling-up of vacant plantilla positions shall continue. Plantilla personnel shall be promoted and qualified contractual staff are regularized to increase the organization's strength, and to augment and strengthen the current manpower complement.	Fast-tracked filling-up of the 261 unfilled positions (Central and Regional Offices) pursuant to DOLE Memorandum dated 19 February 2021 on "Immediate Filling Up of Vacant Positions"	By the end of December 2021	<ul> <li>Filled-up twenty-one (21) permanent plantilla positions for the 2<sup>nd</sup> quarter</li> <li>Appointed new personnel - 12</li> <li>Promoted employees - 4</li> <li>Regularized employees - 5</li> </ul>
		The HRDD shall complete the PRC Competency Modelling, Profiling and Assessment of the technical positions in the PRC Central and Regional Offices. It shall identify/review relevant functional competencies for all technical positions that cut across all PRC in the	<ul> <li>The following are expected by the end of the year:</li> <li>Prepared Competency Assessment Profile of next-in-rank to the Directors/Chiefs</li> <li>Reviewed/Updated PRC Competency</li> </ul>	By the end of December 2021	<ul> <li>Ensured the provision of learning and development interventions to next-in-ranks with the identified competency gaps based on the result of the Competency Assessment for next-in-rank to the Directors and Chiefs</li> </ul>



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		Central and Regional Offices for uniform job descriptions for each position level, and required level of proficiency per positions	<ul> <li>Framework and Competency Dictionary</li> <li>Well trained/ capacitated HRDD personnel in job profiling and on application of the Competency</li> <li>Framework in the four (4) HR systems identified under the PRIME-HRM</li> <li>Developed Position Profiles/Created a matrix of the identified positions and competencies.</li> </ul>		<ul> <li>Submitted to BAC the request for bidding and other documentary requirements (i.e., TOR, PPMP Supplemental) for the Procurement of Consultancy Services for Competency Modeling, Profiling and Assessment</li> </ul>
Decentralized Budget System Project Team	Decentralization of the financial management system	The approved Organizational Structure and Staffing Pattern provided for budget officer and accountant positions in each region to implement the full decentralization of the budget and accounting process. With full	Consultation with the Regional Offices to determine the revised timeline for the implementation of decentralized financial management system Coordination with the Commission on Audit for the	March – April 2021	The DBM confirmed the enrollment of the Modified Disbursement Scheme (MDS) accounts of the Regional Offices (except Region 4B) in the Unified Reporting System (URS). Thus, the Notice of Cash Allocation (NCA) will be released directly to the respective regional offices by the 3 <sup>rd</sup> quarter



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		decentralization, funds will be directly released by the Department of Budget and Management to the regional offices, which will maintain a complete set of books of accountant and will be responsible for the preparation of financial reports for consolidation in the Central Office.	Ŭ		Conducted consultation meeting with the Regional Budget Officers and Accountants to ensure the readiness of the Regional Offices for the implementation of the decentralized financial processes Coordination with the Cash Division for finalization of the MDS signatories in the Regional Offices, for the approval of the Commission The Commission issued Memorandum Order No. 44(A) s. 2021 – "Timeline for the Decentralized Regional Offices to Submit the Inter-Agency Reports Indicated in the Part I-B of Commission Memorandum Order No. 20 s. 2020 Dated 15 March 2019" Assisted the Regional Offices in complying with the requirements of PHIC, HDMF, GSIS and BIR for the monthly remittances of government mandatory contributions Submitted the Regional Offices' Technical Requirements Checklist (TRC) to the COA- ASDOSO for evaluation relative to the requested eNGAS and eBUDGET Systems training



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ISO-QMS	ISO 9001-2015 Certification	provide quality services to	improvement activities and initiatives to FMS on or before the 15 <sup>th</sup> day of the month	Year round	<ul> <li>The offices and divisions in the Central Office were subjected to Internal Quality Audit on May 20, 21 and 24 2021, to determine whether the Quality Management System of the Commission is effectively implemented and maintained, in conformance to the requirements of ISO 9001:2015 Standards</li> <li>The following Regional Offices were subjected to 1<sup>st</sup> Surveillance Audit and Stage 2 Audit <ul> <li>PRC NCR – 29-30 April 2021 (1<sup>st</sup> Surveillance Audit)</li> <li>PRC Cebu – 5-6 April 2021 (Stage 2 Audit)</li> </ul> </li> <li>Submitted quarterly accomplishment reports to DOLE – FMS on the following dates: <ul> <li>1<sup>st</sup> quarter – 15 April 2021</li> <li>2<sup>nd</sup> quarter – 15 July 2021</li> </ul> </li> </ul>